

**AMENDMENTS TO THE CLAIMS**

**This listing of claims will replace all prior versions and listings of claims in the application:**

**LISTING OF CLAIMS:**

1-13. (canceled)

14. (previously presented): A process for work management comprising:  
determining a conformity standard for the work to be managed;  
selecting a managing method of the work to be managed from among a plurality of  
managing methods classified in advance based on the conformity standard;  
breaking down the work into a plurality of activities; and  
monitoring a quality of performance for each of the activities.

15. (previously presented): The process for work management according to claim 14,  
further comprising displaying at least one of:

- (a) work progress;
- (b) a schedule for each activity; and
- (c) quality performance for at least one of the entire work and each of the activities.

16. (previously presented): The process for work management according to claim 14, wherein the quality of performance for the activities is recorded.

17. (previously presented): The process for work management according to claim 14, wherein the process is deployed over a network.

18. (previously presented): The process for work management according to claim 14, wherein the process is performed by software operable to display data tables in a Web server.

19. (previously presented): The process for work management according to claim 14, wherein the process is deployed over at least one of an intranet or the Internet.

20. (previously presented): The process for work management according to claim 14, further comprising determining and at least one of recording and displaying information on an in-house man day and a subcontract man day.

21. (previously presented): The process for work management according to claim 14, further including controlling access to the determining, selecting, and monitoring.

22. (previously presented): A business management system comprising:

data storing means for storing information on an authorized person in charge and a conformity standard for work to be managed;

work registering means by which the authorized person in charge selects a managing method of the work to be managed from among a plurality of managing methods classified in advance;

management process display means for displaying managed processes determined for each management method;

time limit display means for displaying a time limit determined by the authorized person in charge for each managed process;

adherence standard display means for displaying adherence standards related to the managed processes;

quality standard means for displaying a quality of performance for each managed process; and

recording means for recording system data.

23. (previously presented): The business management system according to claim 22, further including means for determining operating classification used by the management

system, the operating classification, A1, A2, and.... which are two or more patterns determined beforehand about a combination flow of an operating process, a series of operating processes  $a_{ij}$  ( $j=1-n_i$ ), which constitute each, to each operating classification  $A_i$  ( $i=1-m$ ) is made to

correspond, where all activities are defined by:  $\sum_{i=1}^m A_i + \sum_{i=1}^k B_i + \sum_{i=1}^l C_i + \dots$

$$A_i = \sum_{j=1}^{n_i} a_{ij}, B_i = \sum_{j=1}^{s_i} b_{ij}, C_i = \sum_{j=1}^{t_i} c_{ij}$$

24. (previously presented): The business management system according to claim 22, wherein the managed processes conform to a quality standard.

25. (previously presented): The business management system according to claim 24, wherein the quality standard is at least one of the ISO 9000 standards.